



## Librarians Committee

Tuesday, Nov. 7, 2013

William Peace University

Diane Jensen, Host

**In attendance:** **Laura Davidson**, Dean of Library Information Systems, Meredith College; **Carolyn Argentati**, Deputy Director of Libraries, NC State University; **Scott Parham**, Director of Library Services and Archives, Saint Augustine's University; **Jackie Case**, Dean of Library Services, Wake Technical Community College; **Diane Jensen**, Librarian, William Peace University; Jenny Spiker, CRC Director.

### **Introductions and Updates:**

**Carolyn Argentati-NC State University**—She has been at NCSU for 23 years, starting in the Natural Resources Library and now works at both the D.H. Hill and Hunt libraries since Hunt opened in January 2013. The new library has spaces with lots of technology and they've hired a visitor experience librarian. They've already had over 11,000 visitors in scheduled tours. The Institute for Emerging Issues is also located there. Both libraries have a 24-hour schedule. They've had to respond to \$1.3 million in budget cuts. One consideration is eliminating overnight hours, a very unpopular option for students. In fall 2002 when they considered that, students staged a sleep-in against closing hours after midnight, and they then found the money. They are also considering cutting some in collections and looking at the Vet School and Design and Natural Resources branch libraries. They are trying to avoid any cuts this spring semester.

**Laura Davidson-Meredith College**—She has been at Meredith for 11 years. This past year they brought in an architect to think about renovating their spaces by using existing walls. They think he had great ideas and now have a renovation plan to carry across six stages. She's now out fundraising for it. They estimate it will cost about \$3 million. They are also consolidating service desks and creating more student space on the main floor and a 24-hour space. They've also created a new home page for the library using Lib Guides. Diane Andrews is no longer on staff and so they looked at her position to create a 2<sup>nd</sup> shift staff person for when school is not in session and in the evenings. They're also holding their 6th annual murder mystery event with clues calling on some information literacy skills. They are pleased that 60-75 students take part. She now reports to Meredith's new provost Matthew Poslusny

**Jackie Case-Wake Tech Community College**—This is her 6<sup>th</sup> year at Wake Tech. She came from Coastal Carolina Community College and from UNC-Greensboro libraries. She described Wake Tech as "bursting at the seams" and therefore the libraries have actually run out of seats. Several years ago they did a reuse of the space project and now they have areas designated as silent, quiet and group study. Silent areas really work. They are also weeding reference materials to create more tables for the silent areas—one person per table—and they now need more plug-ins. Their group areas are really loud. They have gotten used library furniture from Central Carolina Community College and she believes it is very important to network for that and other reasons. Their president instituted bench marking three years ago, and so now they must contact a colleague out of state to use for benchmarking. Her benchmarking project is about how other institutions use textbooks and how to use ebooks as textbooks. She said there are over 1,000 employees at Wake Tech, and they have developed an open access committee. She thinks they need to do more with information literacy including integrating it into existing courses. Their SACS review is coming up in 2014. They are also using Lib guides instead of the college website and are working with Wake County Public Schools on a new school—7-8 programs taught by Wake Tech faculty. It will focus on electronic resources. They have a library at all five of their campuses, and a sixth one will be a part of the new campus to be developed in Morrisville.

**Scott Parham-Saint Augustine's University**—He arrived for his new position the day after Labor Day. He said he is now "doing a lot of everything." Before coming to Raleigh he served as the branch manager and library principal for the South Fulton Regional Library in Atlanta, Ga. He said "doing more with less" is the mantra he uses. Saint Augustine's started a

renovation project before he came and now the main level is wide open and has two glassed-in classrooms that many people on campus want to use. They are now putting books back to where they need to be. (Diane and Carolyn had some ideas for Scott in helping getting the books in place.) They are getting requests for additional study group areas so they may need to do more redesigning of space for that purpose.

**Diane Jensen-William Peace University**—This is her 16<sup>th</sup> year at Peace and she is the Managing Librarian. She says the only thing they can count on is change. They too are reworking their spaces after a major renovation several years ago. They are no longer going to have their coffee shop because students want more quiet and one-on-one spaces. They've gotten some new ideas for space arrangements from the Campbell Law School library. Her focus as collection manager is to start a total redo. For example, she's been looking at the new cover art for classical novels and has discarded all VHS tapes. They are taking a lot of books out of reference. (Others said they are doing the same.) For example, they are getting rid of the Gales collection of contemporary literature. Everyone chimed in about how they have fewer hard copy periodicals: 50 titles at Peace, five at Wake Tech and 200 at Meredith.

**Data Presented:** The group looked at the charts (attached) provided by Carolyn at NC State about the checkout activity for 2012-13 with the NC State Library. Total transactions were 584 compared to 597 the previous year. Diane said she thought the William Peace numbers were lower than usual because she often used the requests for books at NC State to help her decide what new books to order for her library. Carolyn said she has tallied the transactions from the July 1 entry of Wake Tech into CRC membership and that so far just 21 transactions have come from the new partner.

**Collection Group Report:** Notes from the meeting last spring of the Collection Development subgroup were presented (attached). Jenny said she had talked to Carrie Nichols from Meredith, who organized the group, and she said they plan to meet again. She said they also discovered that another subgroup might be good to implement—the people who work with the collection for education majors that needs to respond to the new Common Core curriculum in the public schools. Others in this group thought that that would be a good idea and encouraged bringing the appropriate people together.

#### **Ideas for Projects:**

- **Do another summer workshop.** The committee agreed that we should continue our summer workshop for all CRC library staff members. They looked at the evaluation from last year (attached) and agreed that it would be good to have it a different library from the last two years (at William Peace). Several of them said they could host it and would do some checking on that. One speaker suggestion was Kevin Smith of the Duke University Library who could speak on copyright issues. Another was to have Ted Waller of Meredith talk about his use of websites. Each library director will appoint someone to serve on the workshop committee to do the planning.
- **Consider sponsoring a webcast.** Laura told the group about some webcasts offered by companies like Academic Impressions. They are doing one on copyright issues for MOOC s. The group thought it would be good to investigate having CRC host a webcast if there is a topic this group would find helpful. Jenny thought that we could find the fee in the CRC budget if it's in the \$300 to \$400 range.
- **Share ideas on assessment.** Scott said he would like to get ideas from others on the committee about library assessment. He's interested in ideas about how to present the data meaningfully. Laura said she could share some of her processes.
- **Review the CRC library agreement.** The group agreed it's time to look at the basic CRC library agreement and processes for implementing it. One of the issues is a better system for sending overdue invoices.
- **Consider more spinoff subgroups and sessions.** Suggestions were for catalogers, especially in reference to RDA (Resource Description Articles), a new catalog protocol. Diane said she could lead that group and perhaps we could have a half-day meeting and open it up to UNC-CH, NC Central, Duke and Campbell Law library staffs. March would be a good time for that kind of meeting.

--Submitted by Jenny Spiker, CRC Director