



## Librarians Committee Meeting Minutes

Saint Augustine's University, The Prezell R. Robinson Library

Thursday, November 3, 2016, 3 p.m.

Convener: Tiwana Nevels, Committee Chair

**In attendance:** Tiwana Nevels, Director of Library Services and Archives, Saint Augustine's University; Carolyn Argentati, Donald E. Moreland Deputy Director of Libraries, NC State University; Laura Davidson, Dean of Library Information Systems, Meredith College; Nate Hellmers, Director of Library Services, William Peace University; Julia Mielish, Dean of Library Services, Wake Tech Community College; Tom Clark, Interim Director of Library Services, Shaw University; Jenny Spiker, CRC Director.

**Welcome and Updates:** Tiwana welcomed the members to Saint Augustine's and asked for updates from each person:

- **Saint Augustine's**—Tiwanna said they are fortunate to have some extra funds from Title III to spend on updating and buying computers. They are also getting some new furniture, signage and group stations so students can work together on presentations. They are incorporating Student Success Communities into their library.

They are also preparing a major exhibit for the International Civil Rights Center and Museum in Greensboro for January and March. The university will celebrate its 150<sup>th</sup> anniversary next year. She said they are currently looking to hire a person with an MLS and plan to have an evening librarian so they can close at 10 p.m. She said that Saint Augustine's has its highest population of freshmen this year and they have been using print resources more than usual.

- **Wake Tech**—Julia reported that they are working on an assessment method for all five campuses on information literacy. They have now broken ground on the Research Triangle Park campus so they will have six major campuses. They have gone from five to seven libraries in the past month. Their Northern Campus now has the largest new library with 35,000 square feet. (They call it the Mini NCSU Hunt Library!) They've also recently weeded out 12,000 titles at their main campus library.
- **William Peace**—Nate said that this summer they took half of their upstairs collection (close to 20,000 books) and moved it downstairs. The president's daughters even came over to help with the moving! Now people see lots of books when they walk into the library. The upstairs space is now used for advising and tutoring and is called a Student Success Center. So now the library staff is interacting with the advisers and tutors. They also have some new furniture and offices. They also have two new part-time positions.
- **Shaw**—Tom reported that they too have moved a lot of books and they closed the education library and made it into a writing center. They moved about 12,000 books and started a lot of weeding. He asked the others to share ideas about what they do when getting rid of materials. They too have some staff changes and are interviewing next week for a new position. Their Title III budget has also been generous enough for them to get new carpeting and some other physical improvements and they are looking for a cataloguer and electronic resources librarian. The trends are for their staff members to be willing to do lots of different things. He and others said that they use the online job sources of Inside Higher Ed and Indeed when searching for candidates. Laura added that they can also post jobs for free at NCLA and the state library and word of mouth is also always important.
- **Meredith**—Laura said that her library is now fully staffed. Since 2014 she has hired 10 new people. Carrie Nichols is now head of technical services, and they have a new archives person. They've had renovation work that includes moving reference staff to a new kind of service desk. Now they have more space for student seating. Their Interior design professors gave them names for creating the new desk. They've been busy this fall with speakers in collaboration with Quail Ridge Books: Gloria Steinem and Jody Picoult. The college has been celebrating its 125<sup>th</sup> anniversary this year in many ways, including creating a 125 things blog and a Raleigh City Museum exhibit. She has been on the team working with a deep collaboration project with NCICU (North

Carolina Independent Colleges and Universities). Their library basement now houses the college's tutoring center, and they are now looking at peer tutoring for research related projects.

- **NC State**—Carolyn reported that this is now the 4<sup>th</sup> calendar year that the Hunt Library has been open. Nearly every week there they bring in speakers and presentations. They have opened a new faculty research commons on the main campus in D.H. Hill Library that is similar to the one at the Hunt Library. They too were approached to house an Academic Success Center, which has brought some new activities to their library. At the Hill library they now have another staircase up to the second floor so it is not so difficult to navigate. A project is underway in the next two years to rework the north tower. She went on a study trip recently to the University of South Florida in Tampa to see their computer stations for specific SMART Lab courses. She suggested going to their website to see more about that project: <http://www.lib.usf.edu/smart-lab/smart-lab-services/>
  - **SadBookBot!** Several people said they were having fun seeing social media sites introduce NCSU's SadBookBot, a character on twitter and Facebook and also dressed up on campus, as a way to raise money for the NCSU library. Julia said she saw the character on the campus.

**Minutes from the fall 2015 meeting**—were approved.

**Library usage charts from NC State:** Charts showing statistics from NCSU about students from the other colleges using their resources show that usage is still going down from previous years. Everyone said they understand that because of more electronic sources including NC LIVE. NC LIVE use appears to be growing as they are increasing their resources. Julia is on an NC LIVE committee and said they have increased their budget. The community colleges are asking to increase their funding by 80%. Laura said it will be harder for independent colleges to get that kind of increase. Tiwana is on the NC LIVE committee for their website and encouraged her colleagues to give her suggestions for that.

**Discussion Topics:**

- **Summer CRC Library Workshop:** Jenny pointed out the materials in the packet from this past summer's library workshop, the ninth consecutive one. The group looked at the assessment results of last summer's CRC workshop and said they definitely wanted to continue that project. Jenny gave them the names of the workshop committee members they'd appointed. The place suggested for this summer's workshop was Wake Tech's northern campus. They suggested that one topic might have to do with addressing what it means for campus libraries to reach out to the wider community beyond their campuses
  - Jenny pointed out that one of the main suggestions from the assessment survey was to provide for more opportunities to have interaction among staff members in the same service areas.
  - They also wanted water in the afternoon and to be able to leave by mid-afternoon.
- **Other topics:**
  - They suggested exploring and sharing methods for **collecting data**, such as Microsoft's Share Point and Google apps.
  - **A look at the CRC Library Agreement:** The committee looked at the library agreement.
    - Julia brought up an issue about IDs for shared students in NC State's Doctorate in Adult and Community College Education program based at Wake Tech beginning in May 2017. Julia has been told that those students need IDs to use library resources at Wake Tech. Carolyn was not sure if that could be a part of the procedure. She agreed to explore the situation and get back to Julia and the committee.
    - The group talked about how the agreement doesn't specifically say IDs are required for library usage, but they are needed for any borrowing using the CRC forms. They suggested that practice be made clearer in the agreement. Jenny and Carolyn agreed to work on that language.

**Next year's Committee Chair:** Julia offered to serve as the chair and host the group next year.

*--Submitted by CRC Director Jenny Spiker*